



Crystal Teams up with eMazzanti

Crystal Window and Door Systems has enhanced its success by partnering with professional architects, designers, developers, and government officials to design high quality window management solutions. To support their nationwide computer network, hardware and data security, eMazzanti Technologies is the IT partner that they trust.

Crystal Window and Door Systems – A Solid Business Partner

Mason Wang, Director of MIS
Microsoft Dynamics ERP

eMazzanti customer since 2013, for infrastructure, network design, managed services and security

Crystal Window and Door Systems, LTD. has grown from startup in 1990 to one of the top window manufacturers in the nation. The company and its subsidiaries operate over 400,000-sq-ft of manufacturing space at four plants with its main production facility and corporate headquarters in New York City. Crystal has relied on eMazzanti Technologies since 2013 for IT consulting, network hardware, and IT managed services.

In 2013, Crystal Window and Door Systems, LTD. (Crystal) acquired Microsoft Dynamics ERP business software to support its growing operations. When they went looking for hardware to operate the new system, their ERP partner recommended eMazzanti Technologies.

"eMazzanti had a good reputation and came highly recommended," stated Mason Wang, Director of MIS at Crystal. "They understood what we needed for our business."

eMazzanti reviewed the company's goals and operations and then implemented, configured and optimized servers, network equipment and security designed for Crystal's four plants located from New York to California.

For the past three years, Crystal has relied on eMazzanti Technologies to support day-to-day IT operations and to keep the network clean from data security threats. "I trust eMazzanti," stated Wang. "They recommend and advise me what to do and the best way to do it, providing a couple of options looking ahead 3-5 years."

Wang has enjoyed the relationship that keeps his systems operating smoothly. "eMazzanti does an awesome job!" he related. "Their staff is very responsive, very helpful, proactive and knowledgeable. I'd say that they have a solid 24-hour team."

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When we asked Wang what he would say to other companies looking for an IT partner, Wang's response characterizes the relationship.

"eMazzanti is not only selling a product and service, but a very good custom fit solution. They are a solid business partner that understands what you need and why."

"I would like to see them help more people with their business."